

# HOME VISITING HIGHLIGHTS



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From the Director's Desk

My Family Connects nurse told me, "Your health is as important as your baby's health." So I made an appointment with my doctor for reoccurring headaches. I'm glad I listened.



I'm so happy to tell you that I passed my driving permit test in English! Thank you for encouraging me to achieve my goal and helping me along the way.

## Participants of Home Visiting Programs are saying....

Our home visiting programs have protocol in place to gather feedback from families served by our staff. Healthy Families home visitors share success stories monthly as part of their regular data collection and conduct Parent Satisfaction Surveys. Family Connects staff call every participant 2-4 weeks after their visit with the nurse to verify they have connected with the programs they were referred to by the nurse, and to request anecdotal feedback on their experience with Family Connects. Here are samples of their feedback:

- Thank you for all the holiday gifts!
- I got my work permit and am working for the first time since I moved to the USA. I want to be self-sufficient.
- I started a new college course because I want to continue my studies. My FSS showed me how to use flash cards when I study.
- I finally opened my own bank account. My FSS helped me get my documents together and encouraged me to achieve my goal.

From participant feedback, we know that our home visiting programs are making a real difference!



A touch of the Holidays!





# JOIN US IN STANDING AGAINST CHILD ABUSE & NEGLECT APRIL 27, 2023

## The Year 2022 in Review



- 138 families active during 2022
- 135 children
- 26 babies born
- 21 families graduated from program
- 22 new enrollments
- 1,424 home visits completed
- 2 home visitors promoted to supervisor
- Fatherhood Festival held at Family Support Center
- Program wide training focused on fatherhood engagement



- 472 families received services from Family Connects
- 656 visits completed in total
- 502 referrals related to maternal or child risks provided by Family Connects
- Needs Identified Most often
  - Health Care Plans for mom
  - Maternal Health issues
  - Parent well-being
  - Household Safety/Material Support
- 34% of referrals are successful connections
- 99.7% of families are satisfied with services received
- [See Community Partners' Summary](#)

### HOME VISITING AFTER A PANDEMIC

Do I dare say, "after" a pandemic? While our region has seen a dramatic decrease in COVID numbers and severity, our home visiting teams are anxiously talking about going "back to normal." What does normal look like after a pandemic? Healthy Families and Family Connects adjusted to COVID by developing protocols for telehealth/virtual visits. Families and staff are supportive of those changes to telehealth and yet, we think we know that in-home visits are optimal for the work we want to do. For now, we will respect the wishes of families and the local state of illnesses in presenting a hybrid model of home visiting. Stay tuned for more updates!

*Alyson*



Alyson Jacobson, LCSW-C, M. Ed.  
Director of Home Visiting Services  
ajacobson@pgcrc.org